



YMCA of GREATER MICHIANA

Benton Harbor-St. Joseph YMCA
Niles-Buchanan YMCA
Northside Child Development Center
YMCA Camp Eberhart
YMCA O'Brien Center

What is the new name of the facility?

- Currently, this facility is known as the Downtown South Bend YMCA.

What prompted the YMCA's decision to open the new location?

- When presented with the option by the City of South Bend, the YMCA saw an opportunity to expand our mission and community outreach by moving into the heart of Downtown South Bend.

Will former Beacon Health & Fitness members have access to the new YMCA facility?

- Former Beacon Health & Fitness members can expect an exclusive invitation to join the YMCA, and City of South Bend employees will also be eligible for a discounted membership.
- From now until our grand opening, join at NO COST to enjoy our YMCA facilities.
- Upon reopening, you will be charged a prorated membership fee for the month of June.
- For full membership information and opening updates, please visit us at ymcagm.org/DTSB.

When will the YMCA begin operations at the new location?

- Our goal is mid-June. As we know more, we will send updates.

How does membership billing work?

There are a few options to choose from.

- Auto bill: Monthly payments can be drafted out of a Checking/Debit account or Credit Card. You may cancel or pause your membership at anytime.
- Membership dues withdraw monthly on the 10th.
- Quarterly/Semi-Annual/Annual payments: Membership can be paid with cash, checking/debit account or credit card. These pre-paid memberships are non-refundable.

What is Financial Assistance?

- Upon approval, those unable to afford the full membership fee may be awarded a scholarship.
- A Financial Assistance packet is available at <https://www.ymcagm.org/financial-assistance>

What amenities will the Downtown South Bend YMCA offer?

- The facility will include fitness classes, personal training, basketball and racquetball courts, indoor track, cardiovascular and weight training equipment, aquatics, locker rooms, and more.
- The YMCA plans to create a welcoming environment that fosters community engagement and personal growth. This could include specialized fitness programs, wellness workshops, and social events.

Will the hours stay the same as they were at Beacon?

- Yes.
 - Mon-Fri 5:00 AM-9:00 PM
 - Sat-Sun 7:00 AM-5:00 PM

What will happen to the former YMCA property at 1201 Northside Boulevard?

- The property on Northside Boulevard will be transferred at no cost to the City of South Bend for future redevelopment.
- We look forward to learning future details as they are made available.

Will the new facility accommodate individuals with disabilities?

- As with our facilities in other regions, the YMCA will ensure accessibility for individuals with disabilities in accordance with legal requirements.
- We want all members of the community to feel welcomed, accepted, and accommodated.

Will we offer Silver Sneakers, Silver & Fit, or Renew Active?

- We are still determining whether we will offer third party memberships at this time.

Will we offer parking?

- Y members will continue to enjoy two free hours of parking per visit. As for the grandfathered parking pass and the sticker that provides an additional three hours at no cost, we are working with the City of South Bend to come up with a solution.
- As you'd expect, it is our genuine desire that the transportation and parking situation be one that facilitates ease of visiting us and enjoying all the facility has to offer.

Will we continue to rent lockers and offer laundry service and towels?

- Yes. Locker and laundry pricing will remain the same. Half a locker is \$20 and a full-size locker is \$30. Assigned lockers and nameplates will remain.

Will we continue to offer complimentary coffee and tea in the lobby?

- Yes.

Will there be unsupervised children at the new YMCA location?

- At the Y we have created a culture where all ages are welcome, which includes kids. We have age guidelines for our facilities and rules set in place. It is expected that our members, which include youth, follow our behavior expectations.
- It is part of our best practices to educate youth and teens how to exercise safely and with proper etiquette. We require them to wear a wristband to show they have been trained.
- At this time, family open swim will not be offered in the lap pool. We will schedule swim lessons, but current lap swim hours will not be affected.

Will there be opportunities for members to provide feedback and suggestions for improvements at the new facility?

- Member feedback is incredibly valuable to us; helping shape our services and facilities. We have actively established channels for members to share their ideas, concerns, and suggestions, and we are monitoring that as we occupy the new facility and work to consistently meet and exceed the evolving needs of the community.
- If you have any further questions, please contact Member Services at membership@ymcagm.org.